

# Nationwide Academy of Dispute Resolution UK Ltd

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## ADJUDICATION EVALUATION FORM CADJ 09

CLAIMANT'S NAME:

v

DEFENDANT'S NAME :

Evaluation returned by: Claimant  Respondent  NADR No

NADR is committed to providing the highest quality of Dispute Resolution Process and continually re-evaluates and reassesses its services in the light of comments and feedback from users of its services. In order to assist NADR in doing this it would be appreciated if you would take the time to complete and return this evaluation form, filling in as many sections as you feel able and willing to complete. The contents of this evaluation will be used exclusively by NADR and will not be disclosed to anyone or used for any other purpose.

To what extent do you agree with the following ?	<i>Disagree</i>			<i>Agree</i>	
	Strongly	A little	Neutral	A Little	Strongly
1 The Adjudication Manual is clearly written	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2 The Manual contains sufficient information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3 The Manual is user friendly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4 The Adjudication forms are clearly written	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5 The Adjudication forms are self explanatory	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6 The Adjudication forms are user friendly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7 Administration was efficiently carried out	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8 NADR staff were approachable & responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9 The Adjudicator managed the Adjudication process well	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10 The Adjudicator acted professionally	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11 I am satisfied with my experience of the adjudication process (irrespective of whether or not you prevailed in this dispute, which is a matter beyond the scope of this question).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12 I will continue to use NADR's services in the future should the need arise.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13 I commend and recommend NADR's services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14 I intend to abide by this decision, and regard this dispute as being at an end (assuming the other party is also prepared to abide by the decision).	<input type="checkbox"/>				<input type="checkbox"/>
15 I intend to resist enforcement of this decision and or proceed to court/arbitration for a final determination of this dispute.	<input type="checkbox"/>				<input type="checkbox"/>

**Thank you for using NADR's services to settle your dispute.**